

Galaxy Office Automation

Reimagine business possibilities
with
Galaxy AI Solutions



Galaxy: Your Trusted GenAI Partner on AWS

Galaxy Office Automation is an AWS Advanced Partner and GenAI innovator, delivering transformative AI solutions across manufacturing, BFSI, and enterprise sectors.

- ▶ Our deep AWS expertise, industry-specific accelerators, and rapid deployment capability make us the partner of choice for clients seeking measurable productivity, error resolution, and operational efficiency.
- ▶ Proven AWS competencies
- ▶ End-to-end GenAI, DevOps, and AIOps managed services
- ▶ Accelerated AI development : industry-tailored, quick ROI, AI-COE
- ▶ PoC to Production with Outcome based SLA delivery.

Unlocking Productivity & Efficiency in Manufacturing

Client Challenge

Client required secure mobile visitor management, comprehensive IT optimization, and instant AI-powered guidance for floor operations.



Galaxy Agentic AI Smart Bot

AI Error Assistance Intelligent bot

LLM-based document parsing of error manuals, building a dynamic knowledge base for machine issue resolution.

Operator Workflow

Natural-language queries via chatbot



Auto-resolution or L1 escalation



Automated L2 ticketing with full context

Feedback loop for continuous improvement

powered by 

“From Strategy to Scale: Everything under One Roof”

Business Impact



Unified, automated server/app monitoring with pre-emptive action



Significant uplift in compliance, audit-readiness, and plant security

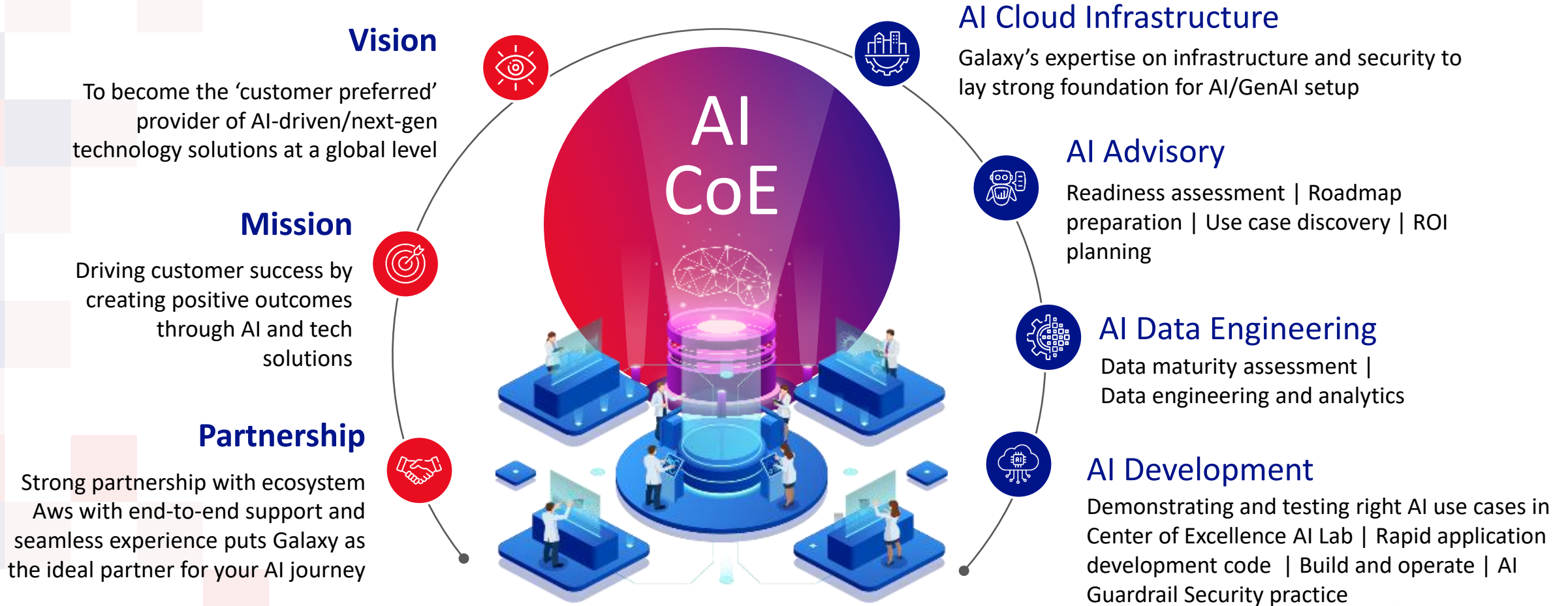


60% reduction in floor support response time



Fewer machine stoppages, enhanced first-contact fix rate

Galaxy - A Trusted AI Partner



Partner with us

Choosing Galaxy ensures you & your clients access best-in-class GenAI solutions delivered on AWS — accelerating innovation, security, and measurable results. Please send mail to marketing@goapl.com

