

Empower Your Business With Citrus AI Voice Agent



24/7

Availability

80%

Cost Reduction

300%

Engagement Boost

99.9%

Uptime SLA

Revolutionise Communication with AI-Powered Voice



Natural Conversations

Advanced NLP delivers lifelike interactions indistinguishable from a human agent.



Appointment Scheduling

Check availability, book appointments and transfer to live staff seamlessly.



Lead Automation

Qualify leads and ensure timely follow-ups with no missed opportunities.



Proactive Follow-Ups

Re-engage unanswered contacts through smart, automated outreach.



Reporting & Analytics

Analyse call outcomes to enhance strategies and improve customer experience.



Seamless Integrations

Works with Salesforce, HubSpot, CRMs, and your existing practice software.

PERFECT FOR ANY INDUSTRY



Healthcare

- Schedule appointments & handle patient follow-ups automatically
- Manage discharge instructions & patient enquiries 24/7
- Route emergency calls to the right clinician instantly



Technology & IT

- Enhance sales operations & handle customer enquiries at scale
- Automate lead qualification & follow-up sequences
- Support teams with intelligent query handling, no wait times



Real Estate

- Qualify leads & respond to property enquiries around the clock
- Book property inspections & viewings automatically
- Keep buyers & tenants updated with proactive follow-ups



Hospitality

- Respond to guest enquiries, requests & complaints 24/7
- Automate reservation confirmations, changes & cancellations
- Send check-in reminders, collect feedback & re-engage past guests

Citrus AI Communication Platform



Save

Over \$4,000/month per staff member with 24/7 support

Auto

Lead qualification & timely follow-ups

Elevate

Proactive care before & after every interaction

Enterprise Cloud, Security & IT Simplified.



What is Cloud Office in a Box?



An enterprise-grade cloud ecosystem combining powerful computing, secure storage, and robust security in one seamless platform.

Custom-configured to
your needs, with,

24/7 managed support and **expert optimisation** to keep your infrastructure fast, secure, and cost-effective.

What we offer



Contact Centre & Collaboration

Webex Calling, unified comms & seamless call routing connecting teams and customers without friction.



Networking

SD-WAN, secure Wi-Fi & stable, scalable networks designed to hold up as your demands grow.



Cloud Support

AWS, Azure & GCP unified — migrate, modernise & manage with true pay-as-you-go pricing.



Cyber Security

Enterprise threat detection, data governance & Essential Eight compliance with no hardware needed.



Increased
scalability



Faster time to
market



Improved
security



Reduced
operational
costs



No vendor
lock-in



Stronger
disaster
recovery



Optimised
cloud spend



Workload
flexibility
across clouds

The Scalable Cloud Essentials



EC2

Scalable servers with total OS control.



S3

Ultra-durable storage for assets and backups.



Databases

High-speed, managed data performance.



Cost Management

Smart alerts to keep your budget on track.



AWS Backup

Centralized, automated data recovery.



Control Tower

Secure, multi-account setup from day one.



Ironclad Security

Automated "secure by default" environments with 24/7 threat detection and DDoS protection.

Global Reach and Comprehensive Services

International Presence:

Headquartered in Sydney, Australia, Citrus serves customers across the Asia-Pacific region with a strong commitment to excellence and innovation. Citrus operate as a seamless team, delivering state-of-the-art networking solutions tailored to meet the diverse needs of both developed and emerging markets. This integrated approach ensures we provide unmatched expertise, empowering businesses worldwide to thrive in an ever-evolving digital landscape.



ANZ



APAC



USA



UK



MENA

Pay as you go

Pricing Model

True usage-based pricing

Optimised with AWS Savings Plans & Reserved Instances

Predictable monthly billing, no upfront costs

Infrastructure scales as your business grows

Certified Expertise



Advanced Partnership,
Proven Impact

How can we help you ?



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